



STRATUS  QUARTZ®

## CARE & MAINTENANCE GUIDE

Quartz surfaces are high-quality and non-porous products that resist heat, scratches and staining. StratusQuartz®, however, is not heat, scratch and stain proof. StratusQuartz® requires minimal maintenance to keep the surface looking its best. This non-porous material offers world class aesthetics with high performance regarding strength, durability and consistency.

### DAILY CLEANING

For routine cleaning, simply wipe down your StratusQuartz® countertop with a damp cloth or paper towel alongside a pH neutral cleaner for quartz or a mild detergent, and then rinse off with clean water.

Quartz cleaners are available at Lowe's, Home Depot or local grocery stores. They are typically pH neutral and can safely be used to clean StratusQuartz®. It is recommended to use cleaners with a neutral pH (between 6 and 8), so double-check the cleaner's pH before using. Whatever product you choose to clean your StratusQuartz®, please follow the manufacturer's instructions, especially in regard to dosage & exposure, and always remove the product before it dries.

### HOW TO CLEAN SPILLS

Use a clean, white cloth and a neutral pH balanced cleaner (between 6-8) such as Quartz & Stone Daily Cleaner, and rinse thoroughly with clean water.

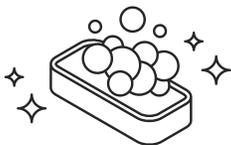
To remove more stubborn stains such as wine, coffee, tomato sauce, etc., use any bleach-free, multi-purpose cleaner or detergent (with a neutral pH between 6-8) with a Scotch-Brite™ hand pad in white or organic brown with very light pressure. It is recommended to use ample water with the cleaning process. Rinse thoroughly with clean water to remove residue. Dry with a clean, white cloth.

### HOW TO CLEAN DRIED RESIDUE

If food, chewing gum, paint or any foreign matters is strongly adhered to any StratusQuartz® surface, simply scrape them away with a sharp plastic scraper. If a metal blade is used in scraping, it may leave gray marks on the surface, which an ordinary scouring pad will easily remove.

### HOW TO REMOVE PERMANENT MARKERS

Keep permanent markers and inks away from StratusQuartz®. If the surface does encounter a permanent marker, clean as if it were a spill. If the stain persists, moisten a cloth with Goo Gone® or a comparable product, and gently rub it into the stain. Rinse thoroughly with warm water to remove any cleaner residue.



CLEAN WITH  
SOAP & WATER



USE A pH NEUTRAL  
CLEANER FOR STAINS



AVOID HARSH  
CHEMICALS



AVOID HEAT  
USE TRIVETS



AVOID IMPACT  
AND SCRATCHING



## ***MAINTENANCE***

### ***SPECIAL FINISHES***

Special surface finishes (including honed and leathered finishes) require additional daily maintenance and care compared to polished surfaces. Dirt, markings and scratches will be more obvious on a special surface finish. To remove, use non-abrasive cleaning products.

### ***FLOORS***

The use of StratusQuartz® on the floor will require more attention and keep note that the use of StratusQuartz® as flooring is not covered under the warranty. Always keep the floor surface clean and consider that sand can scratch a quartz-based tile floor. For cleaning, use a standard mop, plenty of warm water and a mild household detergent.

## ***VISIT OUR SHOWROOMS***

AUSTIN | DALLAS | DENVER | KANSAS CITY  
KENT/SEATTLE | OKLAHOMA CITY | PORTLAND  
SPOKANE VALLEY

@StratusSurfaces

Visit our website for more information on our residential and commercial warranty.

StratusSurfaces.com

## ***CAUTION***

### ***RESISTANCE TO HEAT***

StratusQuartz® is designed to withstand moderate heat, but the product is not heat proof. To prevent discoloration or other damages, it is necessary to use insulating pads when placing hot objects, including crock pots, on the surface. Never expose the surface to an open flame.

### ***RESISTANCE TO SCRATCHING***

StratusQuartz® is highly resistant to scratching, with a score of seven on the Mohs Hardness Scale. Even so, always use a cutting board for food preparation, and never cut directly on the countertop surface.

### ***RESISTANCE TO IMPACT***

Although StratusQuartz® has a high impact resistance, it is recommended to avoid standing or putting excess weight on the surface.

### ***EXPOSURE TO CHEMICALS AND SOLVENTS***

StratusQuartz® can be permanently damaged by prolonged exposure to strong chemicals and solvents. It is advisable not to use hydrofluoric acid, paint removers, furniture strippers or any product containing trichloroethane or methylene chloride.

Do not expose StratusQuartz® to acetone as it will leave a film on the countertop surface. Acetone is harmful to resins and should never be used as a cleaner.

### ***EXPOSURE TO DIRECT SUNLIGHT***

StratusQuartz® is designed for indoor spaces only. When exposed to direct sunlight, StratusQuartz® might experience color change and warping.