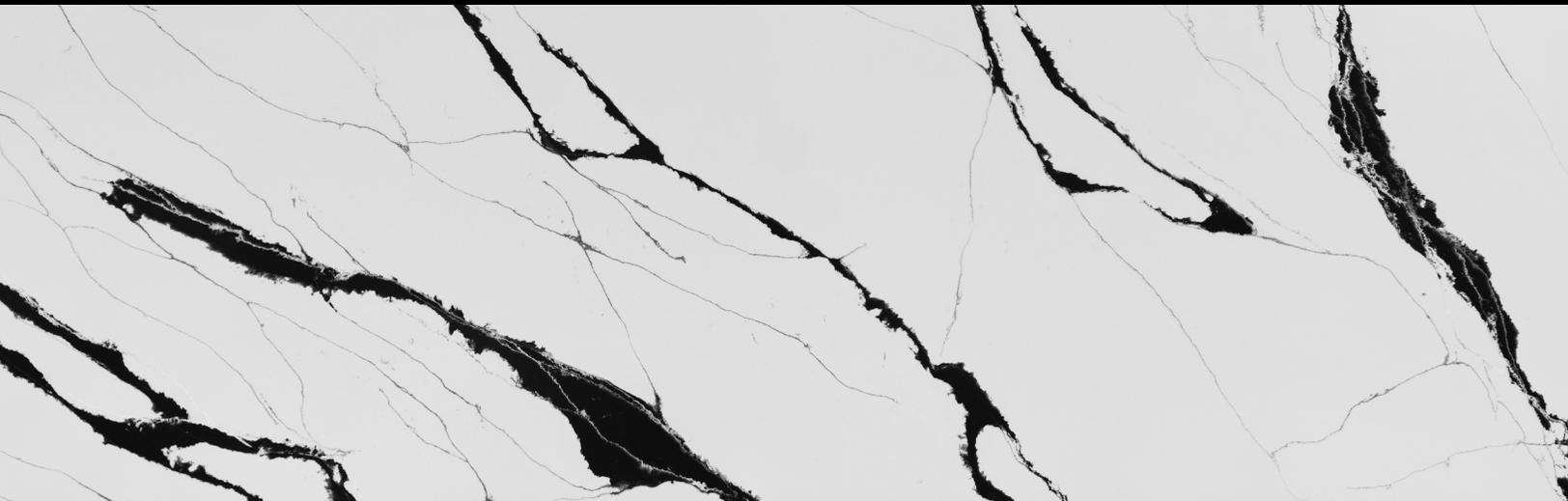


STRATUS  QUARTZ™

**CARE &  
MAINTENANCE**



Quartz surfaces are high-quality and non-porous products that resist heat, scratches and staining. Stratus Quartz, however, is not heat, scratch and stain proof. Stratus Quartz requires minimal maintenance to keep the surface looking its best. This non-porous material offers world class aesthetics with high performance regarding strength, durability and consistency.

### **DAILY CLEANING**

For routine cleaning, simply wipe down your Stratus Quartz countertop with a damp cloth or paper towel alongside a pH neutral cleaner for natural stone or a mild detergent, and then rinse off with clean water.

Natural stone cleaners (often used for granite tops) are available at Lowe's, Home Depot or local grocery stores. They are typically pH neutral and can safely be used to clean Stratus Quartz. Some examples include: Stone Care Granite and Quartz & Stone Daily Cleaner. It is recommended to use cleaners with a neutral pH (between 6 and 8), so double-check the cleaner's pH before using. Whatever product you choose to clean your Stratus Quartz top, please follow the manufacturer's instructions, especially in regard to dosage & exposure, and always remove the product before it dries.

### **HOW TO CLEAN SPILLS**

Use clean, white cloth and a neutral pH balanced cleaner (between 6-8) for natural stone, such as Stone Care Granite or Quartz & Stone Daily Cleaner, and rinse thoroughly with clean water.

To remove more stubborn stains such as wine, coffee, tomato sauce, etc., use any bleach-free, multi-purpose cleaner or detergent (with a neutral pH between 6-8) with a Scotch-Brite hand pad in white or organic brown with very light pressure. It is recommended to use ample water with the cleaning process. Rinse thoroughly with clean water to remove residue. Dry with a clean, white cloth.

### **HOW TO CLEAN DRIED RESIDUE**

If food, chewing gum, paint or any foreign matters is strongly adhered to any Stratus Quartz surface, simply scrape them away with a sharp plastic scraper. If a metal blade is used in scraping, it may leave grey marks on the surface, which an ordinary scouring pad will easily remove.

### **HOW TO REMOVE PERMANENT MARKERS**

Keep permanent markers and inks away from Stratus Quartz. If the surface does encounter a permanent marker, clean using the methodology above (as if it were a spill). If the stain persists, moisten a cloth with Goo Gone or a comparable product, and rub it into the stain. Rinse thoroughly with warm water to remove any cleaner residue.

## **MAINTENANCE FOR SPECIAL FINISHES**

Special surface finishes (including honed and leathered finishes) require additional daily maintenance and care compared to polished surfaces. Dirt, markings and scratches will be more obvious on a special surface finish. To remove use non-abrasive cleaning products.

## **MAINTENANCE FOR FLOORS**

The use of Stratus Quartz on the floor will require more attention and keep note that the use of Stratus Quartz as flooring is not covered under the warranty. Always keep the floor surface clean and consider that sand can scratch a quartz-based tile floor. For cleaning, use a standard mop, plenty of warm water and a mild household detergent.

## **RESISTANCE TO HEAT**

Stratus Quartz is designed to withstand moderate heat, but the product is not heat proof. To prevent discoloration or other damages, it is necessary to use insulating pads when placing hot objects, including crock pots, on the surface. Never expose the surface to an open flame.

## **RESISTANCE TO SCRATCHING**

Stratus Quartz is highly resistant to scratching, with a score of seven on the Mohs Hardness Scale. Even so, always use a cutting board for food preparation, and never cut directly on the countertop surface.

## **RESISTANCE TO IMPACT**

Although Stratus Quartz has a high impact resistance, it is recommended to avoid standing or putting excess weight on the surface.

## **EXPOSURE TO CHEMICALS AND SOLVENTS**

Stratus Quartz can be permanently damaged by prolonged exposure to strong chemicals and solvents. It is advisable not to use hydrofluoric acid, paint removers, furniture strippers or any product containing trichloroethane or methylene chloride.

Do not expose Stratus Quartz to acetone as it will leave a film on the countertop surface. Acetone is harmful to resins and should never be used as a cleaner.

## **EXPOSURE TO DIRECT SUNLIGHT**

When exposed to direct sunlight, Stratus Quartz might experience color change and warping.

*\*We highly recommend checking our Residential or Commercial Warranty.*